

RECOVERY PLAN UNDER-PERFORMING INDICATOR

Q2 2019/20

INDICATOR NAME

Plan13-SI – Q - Processing of planning applications: Minor applications

CURRENT PERFORMANCE

Outturn	67%
Target	75%

HISTORIC PERFORMANCE

	Q2 2018/19	Q3 2018/19	Q4 2018/19	Q1 2019/20
Outturn	78%	88%	64%	45%
Target	75%	75%	75%	75%

REASONS FOR CURRENT UNDERPERFORMANCE

The performance level for minor applications has been hampered by the delays in registering and validating planning applications caused by a backlog as a result of earlier staff turnover. It has not been possible to determine the majority within 8 weeks due to these delays; however, the majority (98%) have been determined either in 8 weeks or within an extension of time agreed with the applicant.

PROPOSED ACTIONS TO CORRECT UNDERPERFORMANCE (OR REASONS WHY NO ACTION NECESSARY)

The Technical Team are now up to date in registering applications and Planning Officers are working through the remainder of the delayed applications in this Quarter and although at 67% (8% below the target) this was a 22% improvement on Q1 demonstrating the impact of the delays reducing this quarter.