

RECOVERY PLAN UNDER-PERFORMING INDICATOR

Q2 2019/20

INDICATOR NAME

Plan14 – Processing of planning applications: Other applications

CURRENT PERFORMANCE

Outturn	76%
Target	88%

HISTORIC PERFORMANCE

	Q2 2018/19	Q3 2018/19	Q4 2018/19	Q1 2019/20
Outturn	89%	90%	78%	49%
Target	88%	88%	88%	88%

REASONS FOR CURRENT UNDERPERFORMANCE

The performance level for other applications has been hampered by the delays in registering and validating planning applications caused by a backlog as a result of earlier staff turnover.

It has not been possible to determine the majority within 8 weeks due to these delays; however, the majority (96%) have been determined either in 8 weeks or within an extension of time agreed with the applicant.

PROPOSED ACTIONS TO CORRECT UNDERPERFORMANCE (OR REASONS WHY NO ACTION NECESSARY)

The Technical Team are now up to date in registering applications and Planning Officers are working through the remainder of the delayed applications in this Quarter and although at 76% (12% below the target) this was a 27% improvement on Q1 demonstrating the impact of the delays reducing this quarter.