

## Appendix B

### Draft 'Hackney Carriage and Private Hire Licensing Policy' Key changes 2020

Proposals	Officers comments
<p><b>Disclosure and Barring Service (DBS) Online Checking Service.</b></p>	<p>New and renewal applicants must register their Enhanced DBS certificate with the online checking service. The updated service holds a far greater benefit which is instance access to up-to-date criminal records and barring information relating to licence holders. The authority will not only be able to make annual checks but where there are causes for concern, spot checks.</p> <p>Applicants can only register their certificate with this service <b>within 28 days</b> of the date that their certificate was issued. Evidence of this (unique reference number) <b>MUST</b> be provided to this authority within 7 days of receipt.</p>
<p><b>National Register of Taxi Licence Refusals and Revocations (NR3)</b></p>	<p>At the moment, if drivers do not disclose information about a previous revocation or refusal of a licence, there is often no way for a council to find this information out. This means that vital intelligence about an applicant's past behaviour is being missed and an individual might be able to obtain a new licence in another area, despite having their licence taken away elsewhere.</p>
<p><b>Private Hire Operators – Basic DBS (including overseas convictions) check(s) for all Ancillary staff.</b></p>	<p>Operators will be required to keep a register of all staff that take bookings or dispatch vehicles. Operators will be required to evidence that they have had sight of a basic DBS check (including overseas) on all individuals listed.</p>
<p><b>Equality Online 'EQUO' online training system for new drivers and ALL existing drivers at the time of renewal.</b></p> <p>Once passed this does not apply to future renewals :</p> <ul style="list-style-type: none"> <li>• Disability Awareness:</li> <li>• Child Sexual Exploitation; and</li> <li>• 'County lines' – drug trafficking.</li> </ul> <p>There will be a PDF training tutorial available on our website.</p>	<p>Safeguarding awareness is part the current online knowledge test – however its proposed by using the EQUO software system (Safeguarding, Disability Awareness &amp; County lines) this will provide a more consistent and robust mechanism to evaluate drivers awareness of these key elements.</p> <p>Disability Awareness - training takes between <b>45-75 minutes</b> depending on the individual.</p> <p>Child Sexual Exploitation - training takes between <b>20-30 minutes</b> depending on the individual.</p> <p>County Lines awareness training takes between <b>20-30 minutes</b> depending on the individual.</p>