

RECOVERY PLAN UNDER-PERFORMING INDICATOR

Q3 2020/21

INDICATOR NAME

Households in temporary accommodation

CURRENT PERFORMANCE

Outturn	94
Target	70

HISTORIC PERFORMANCE

	Q2 2020/21	Q1 2020/21	Q4 2019/20	Q3 2019/20
Outturn	97	54	53	73

REASONS FOR CURRENT UNDERPERFORMANCE

Covid 19 and the severe weather means on the last day of the quarter we were providing emergency housing to 15 single people who are not in 'priority need' under the homelessness legislation. They would otherwise be sleeping rough. We have already moved on over 50 people since the first lockdown.

On that snapshot of 31 December we also had 24 single people in emergency housing who are in priority need, and 10 families with either dependent children, a household with a pregnancy or a family made up of a parent and adult children with health needs.

We have noticed an increase in single people with a priority need; the most common reason for us accepting someone has a priority need from this group is due to mental health issues.

PROPOSED ACTIONS TO CORRECT UNDERPERFORMANCE (OR REASONS WHY NO ACTION NECESSARY)

We will continue to move those in emergency housing on as quickly as possible, but this remains challenging, given the lack of social housing and the difficulties many of our customers face in securing privately rented properties in the TWBC area. It is likely we will continue to see high numbers of residents approaching the Council as homeless, due to the impact of Covid 19 on finances and job prospects.

We have received funding from MHCLG to assist with move on for the 15 non priority need placements, which includes money to fund rent deposits for private lets and for support workers to help people settle into their new homes and to sustain their tenancies.