

Under Performing Indicator Recovery Plan

2021/22 Quarter One

Indicator Name

Processing of planning applications: Other Applications

Current Performance

Target: 88%

Performance: 80%

Historic Performance

	17/18	18/19	19/20	20/21	21/22
Q1	91.00%	90.00%	49%	74%	80%
Q2	88.00%	89.00%	76%	83.74%	
Q3	93.00%	90.00%	83%	78%	
Q4	89.00%	77.99%	79%	77%	

Reasons for Current Under Performance

The failure to make the target for Q4 on other applications was due to the impact of the pandemic.

As indicated at the end of Q1, Q2 and Q3, the remote working and limited access to the Town Hall is having an impact on performance and this detrimental impact is the reason that the target has not been achieved for Q4. Agreement with applicants for extensions of time remained high at 98%.

Actions to Improve Under Performance

(or reasons why this is not necessary)

Not possible at the current time.