

Community Safety Unit

All Crime per 1,000 population

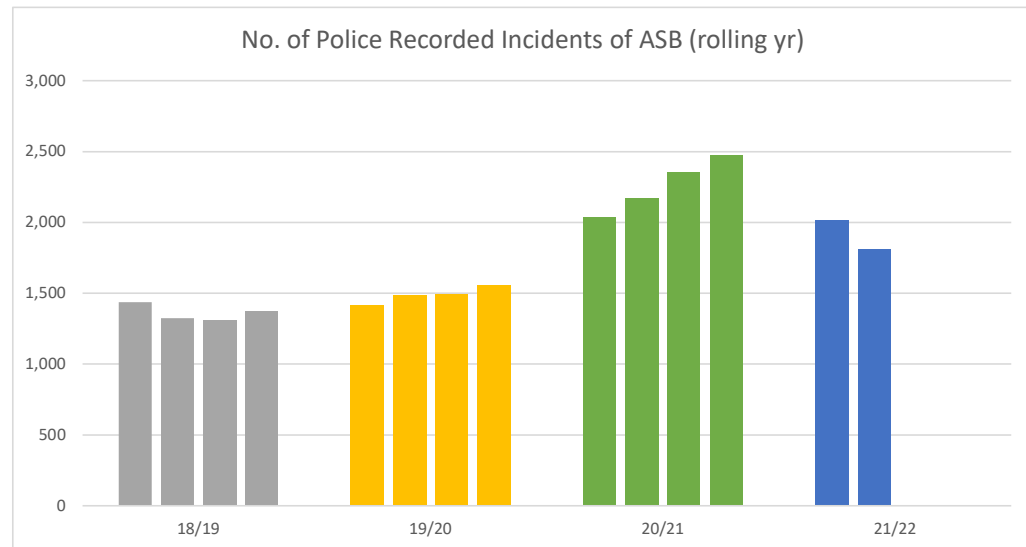
Column1	16/17	17/18	18/19	19/20	20/21	21/22
Q1		51	70.24	63.5	69.5	64.4
Q2	45.5	52	75.93	71.5	68.5	64.4
Q3	47.13	59.27	77.02	72.9	66.3	
Q4	48.31	64.83	74.3	74.8	62.3	

Number of Police Recorded Incidents of anti-social behaviour (rolling year volumes)

Column1	16/17	17/18	18/19	19/20	20/21	21/22
Q1			1,437	1,414	2,036	2,012
Q2			1,324	1,487	2,169	1,812
Q3			1,308	1,490	2,354	
Q4			1,372	1,557	2,476	

NOTE:

These indicators do not have targets.



Community Safety Unit

Number of violence against the person crimes (rolling year figures)

Column1	16/17	17/18	18/19	19/20	20/21	21/22
Q1		2,183	3,039	3,325	3,290	3,496
Q2	1,723	2,311	3,453	3,198	3,331	3,430
Q3	1,868	2,571	3,462	3,220	3,351	
Q4	1,971	2,824	3,418	3,336	3,326	

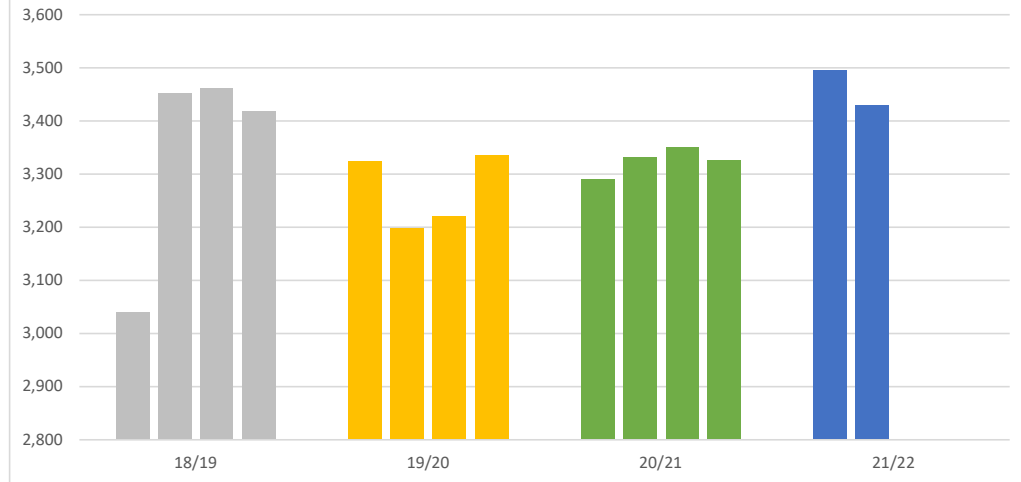
Number of residential burglary offences

Column1	16/17	17/18	18/19	19/20	20/21	21/22
Q1		127	407	352	320	275
Q2	155	169	380	356	323	258
Q3	151	265	378	361	281	
Q4	156	387	324	370	265	

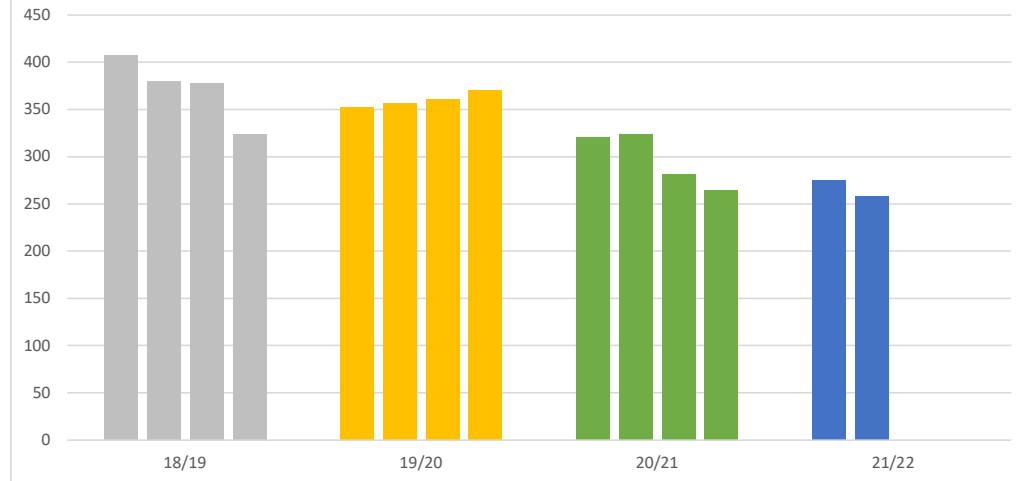
NOTE:

These indicators do not have targets.

No. of Violence Against the Person Crimes (rolling yr)



No. of Residential Burglary Offences



Housing

Number of households in temporary accommodation

Column1	16/17	17/18	18/19	19/20	20/21	21/22
Q1		41	47	52	54	105
Q2	42	47	67	53	97	91
Q3	35	41	57	73	94	
Q4	43	47	52	53	95	

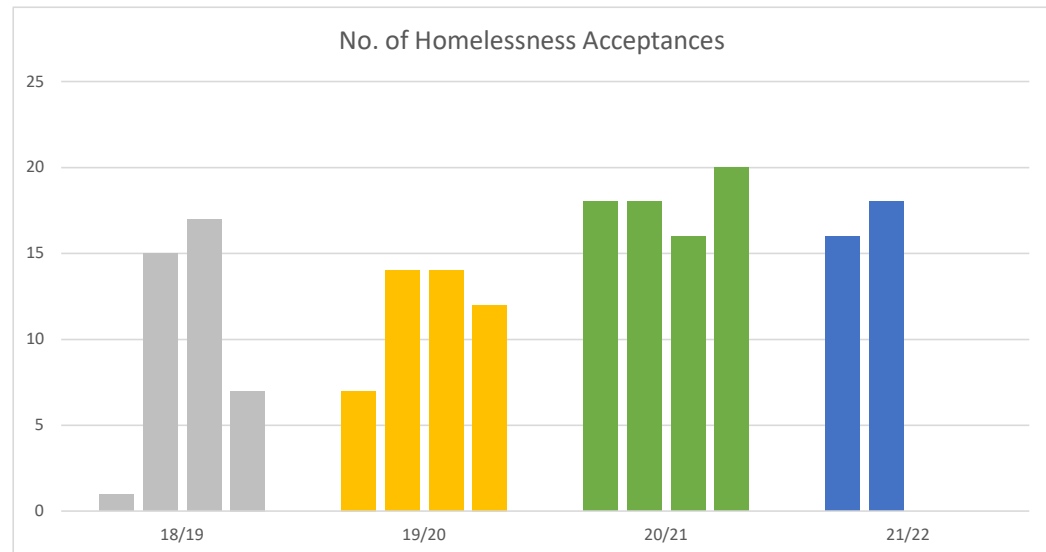
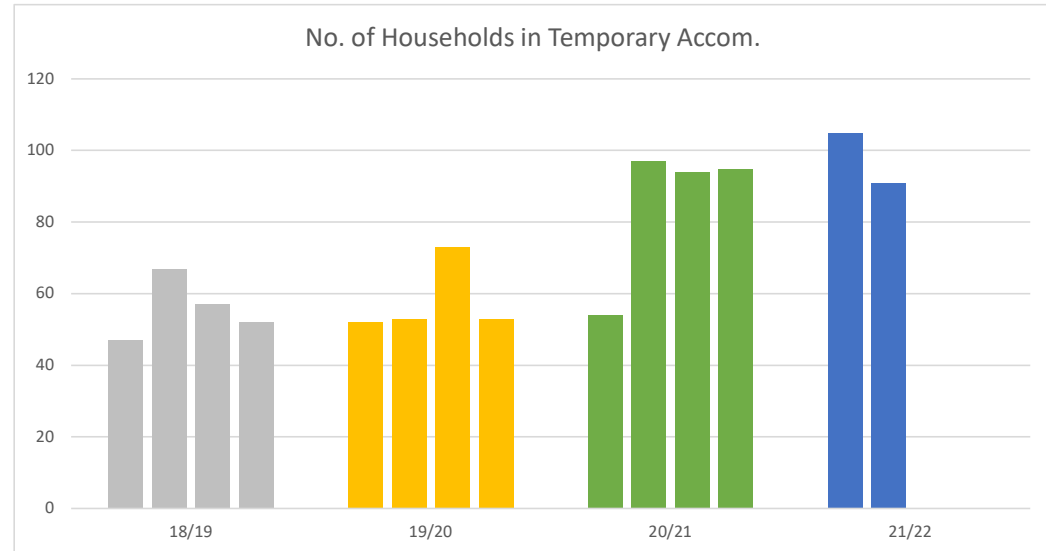
Number of homeless acceptances

Column1	16/17	17/18	18/19	19/20	20/21	21/22
Q1		11	1	7	18	16
Q2	12	12	15	14	18	18
Q3	11	10	17	14	16	
Q4	9	12	7	12	20	

NOTE:

Number of households in temporary accommodation: target is **70** so the indicator is **under performing**.

Number of homeless acceptances: target is **18** so the indicator is **performing**.



Housing

Number of people approaching the Council for housing advice and assistance

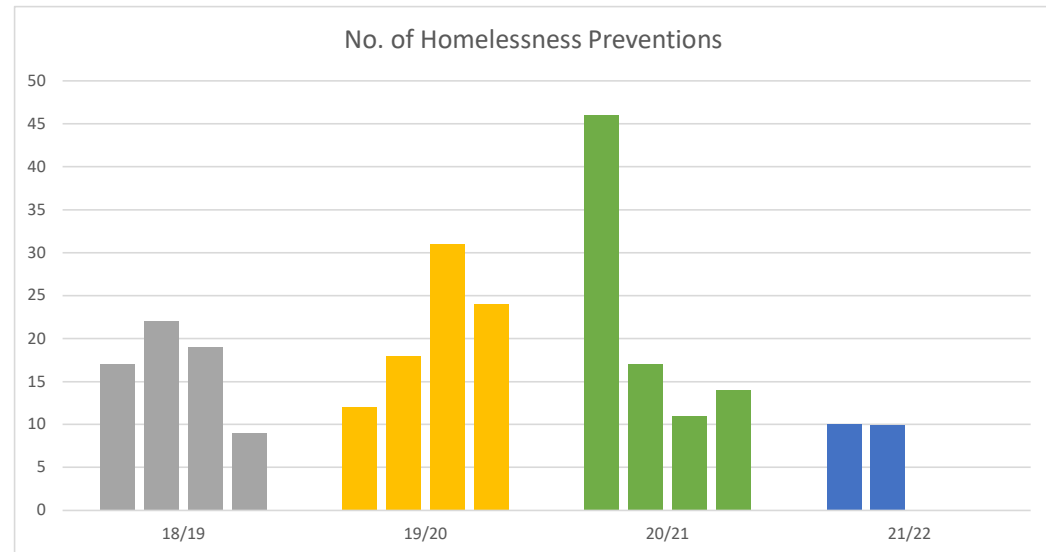
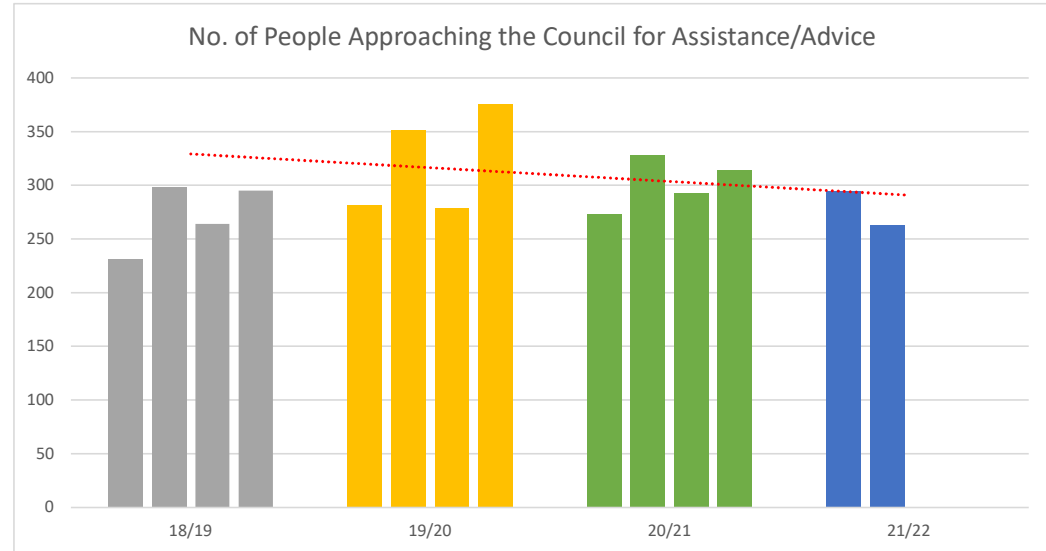
Column1	16/17	17/18	18/19	19/20	20/21	21/22
Q1		196	231	282	273	295
Q2		205	298	351	328	263
Q3		223	264	279	293	
Q4		237	295	376	314	

Number of homelessness preventions

Column1	16/17	17/18	18/19	19/20	20/21	21/22
Q1		55	17	12	46	10
Q2		65	22	18	17	10
Q3		48	19	31	11	
Q4		71	9	24	14	

NOTE:

These indicators do not have targets.



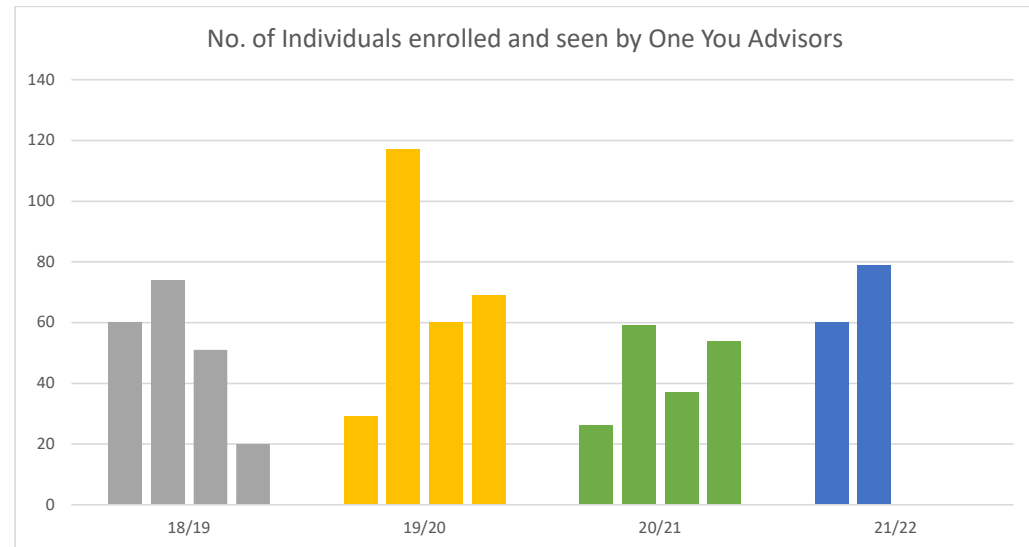
Health

Number of individuals enrolled and seen by One You Advisors

Column1	16/17	17/18	18/19	19/20	20/21	21/22
Q1		46	60	29	26	60
Q2		72	74	117	59	79
Q3		96	51	60	37	
Q4		131	20	69	54	

NOTE:

Number of individuals enrolled and seen by One You Advisors: target is 52.5 so the indicator is **performing**.



Environment

Percentage of household waste sent for reuse, recycling and composting

Column1	16/17	17/18	18/19	19/20	20/21	21/22
Q1		52.30%	53.60%	49.94%	48.36%	52.00%
Q2	52.80%	52.80%	48.70%	51.40%	47%	
Q3	47.50%	52.80%	46.30%	47.99%	52%	
Q4	45.50%	41.20%	40.10%	51.68%	46.85%	

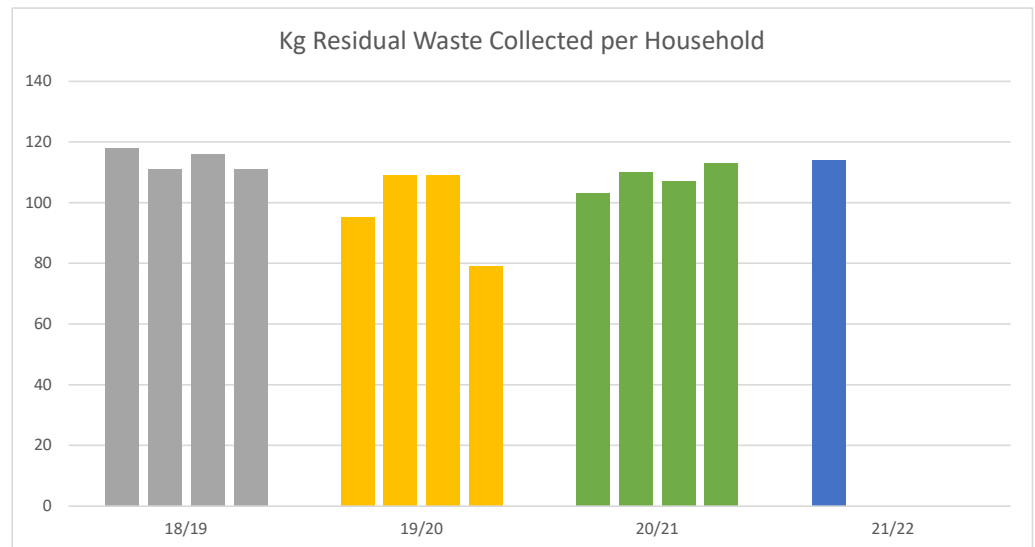
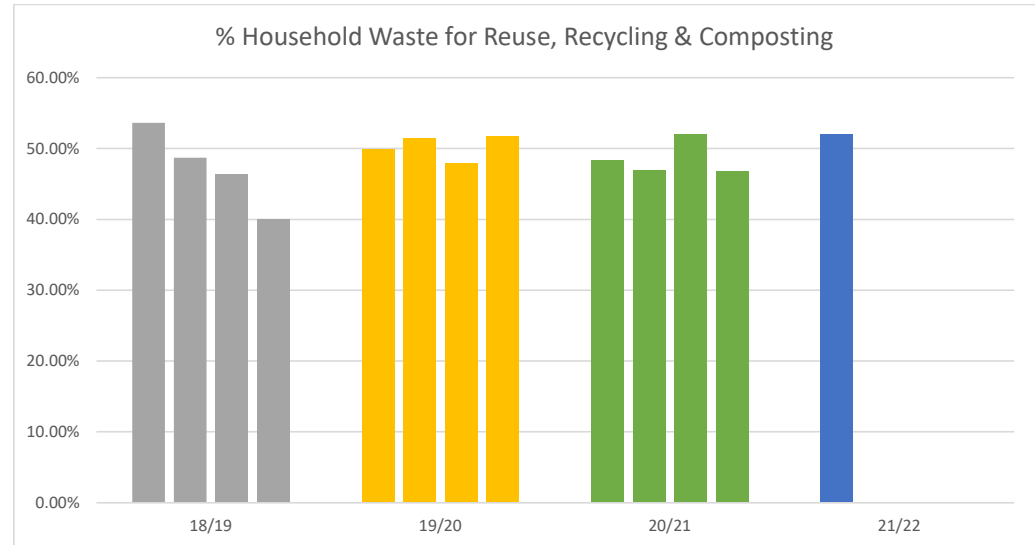
Kilos of residual waste collected per household

Column1	16/17	17/18	18/19	19/20	20/21	21/22
Q1		117	118	95	103	114
Q2	117	115	111	109	110	
Q3	116	96	116	109	107	
Q4	115	83	111	79	113	

NOTE:

Percentage of household waste sent for reuse, recycling and composting: target is **48.00%** so the indicator is **performing**.

Kilos of residual waste collected per household: target is **127 kg** so the indicator is **performing**.



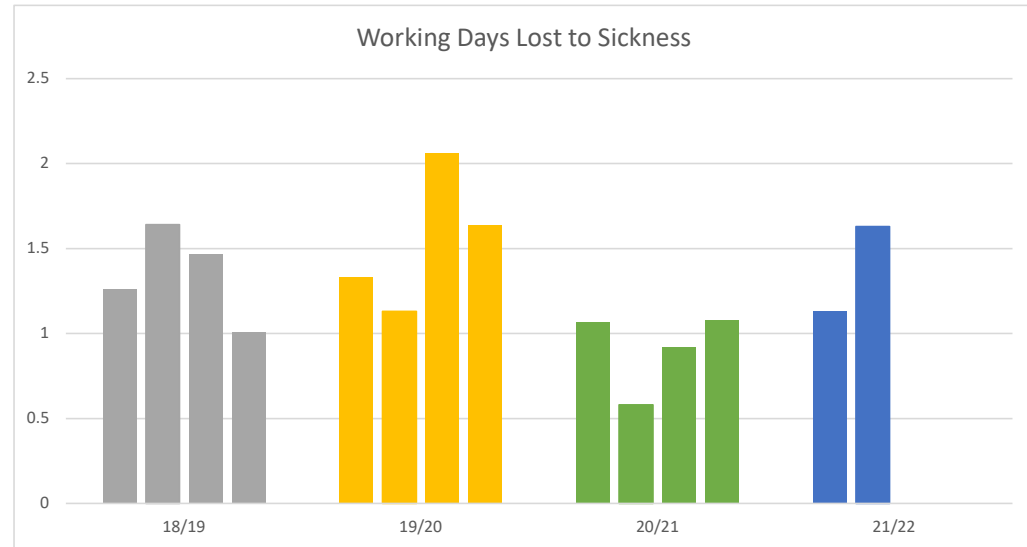
HR

Working days lost to sickness absence

Column1	16/17	17/18	18/19	19/20	20/21	21/22
Q1		0.83	1.26	1.33	1.07	1.13
Q2		1.41	1.64	1.13	0.58	1.63
Q3		1.41	1.47	2.06	0.92	
Q4		1.38	1.01	1.64	1.08	

NOTE:

Working days lost to sickness absence: target is **1.375** so the indicator is **under performing**.



Economic Development

Number of tourist information centre counter enquiries

Column1	16/17	17/18	18/19	19/20	20/21	21/22
Q1	7,407	8,760	6,500	6,852		1,877
Q2	8,913	9,321	8,158	8,226	1,347	
Q3	4,953	4,859	5,287	4,463	50	
Q4	4,560	3,676	4,294	1,598		

Number of customers advised remotely by tourist information centre

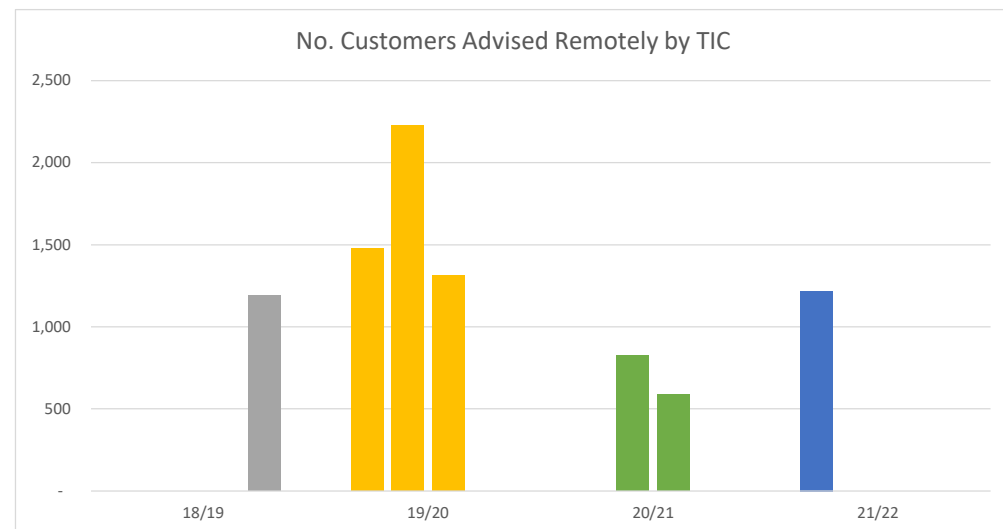
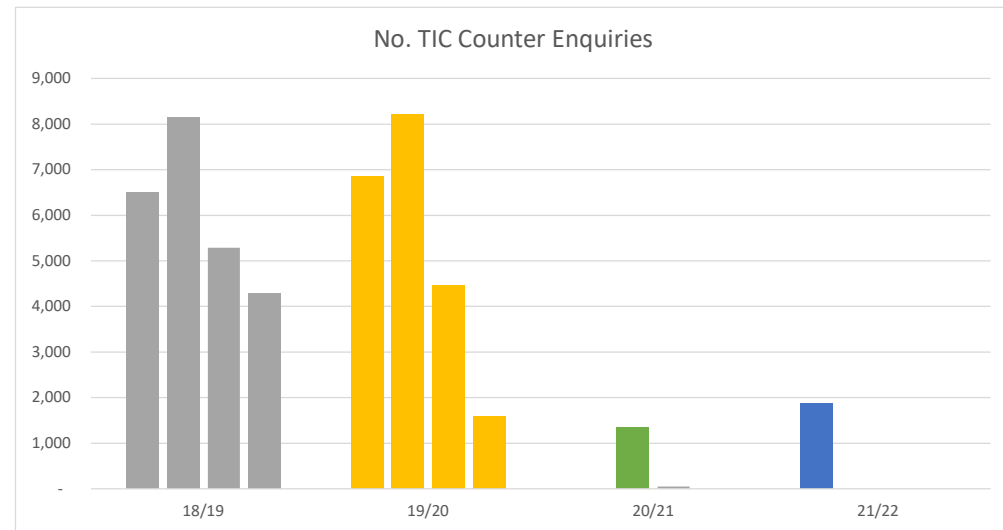
Column1	16/17	17/18	18/19	19/20	20/21	21/22
Q1	3,745	3,438		1,480		1,218
Q2	3,793	3,523		2,225	827	
Q3	2,630	2,486		1,313	590	
Q4	3,543	3,266	1,192			

NOTE:

Data is not yet available for Q2.

Number of tourist information centre counter enquiries: target is **6,500** so the indicator is

Number of customers advised remotely by tourist information centre: target is **3,300** so the indicator is



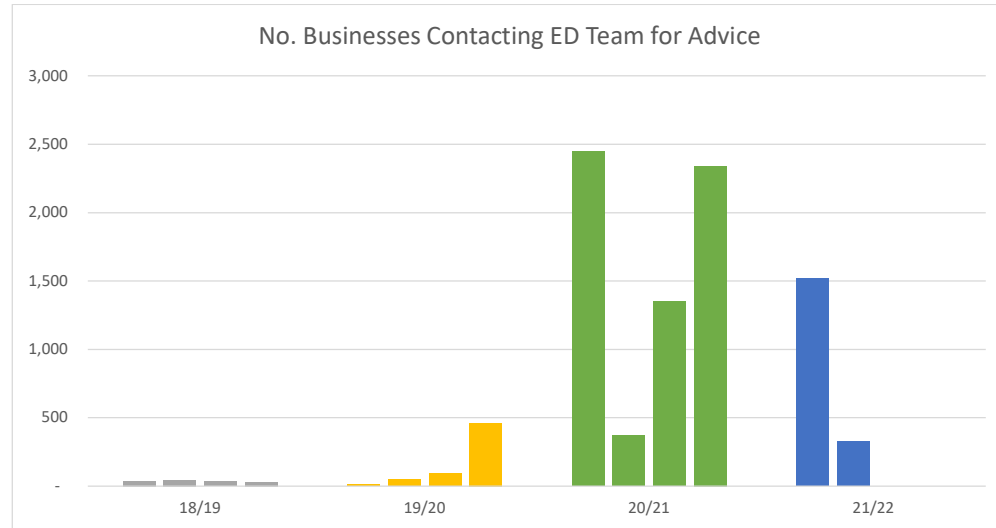
Economic Development

Total number of businesses contacting Economic Development for advice

Column1	16/17	17/18	18/19	19/20	20/21	21/22
Q1		50	37	13	2,445	1,519
Q2	31	30	45	50	370	328
Q3	47	34	36	90	1,348	
Q4	92	38	30	460	2,340	

NOTE:

Total number of businesses contacting Economic Development for advice: target is **30** so the indicator is **performing**.



Finance

Percentage of invoices paid on time

Column1	16/17	17/18	18/19	19/20	20/21	21/22
Q1		99.68%	99.77%	99.73%	99.95%	100.00%
Q2		99.68%	99.96%	99.80%	100%	99.91%
Q3	99.71%	99.11%	99.56%	99.81%	99.81%	
Q4	99.71%	99.17%	99.78%	99.52%	100%	

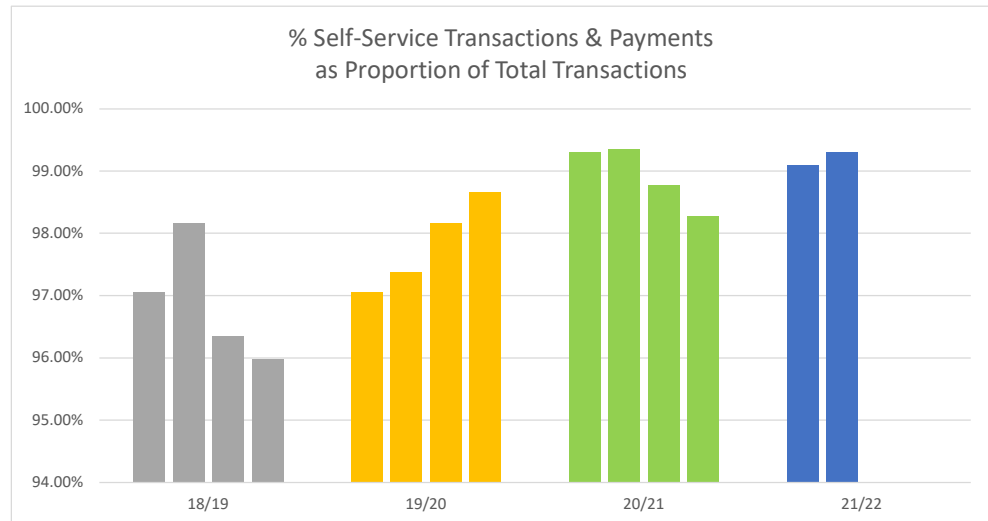
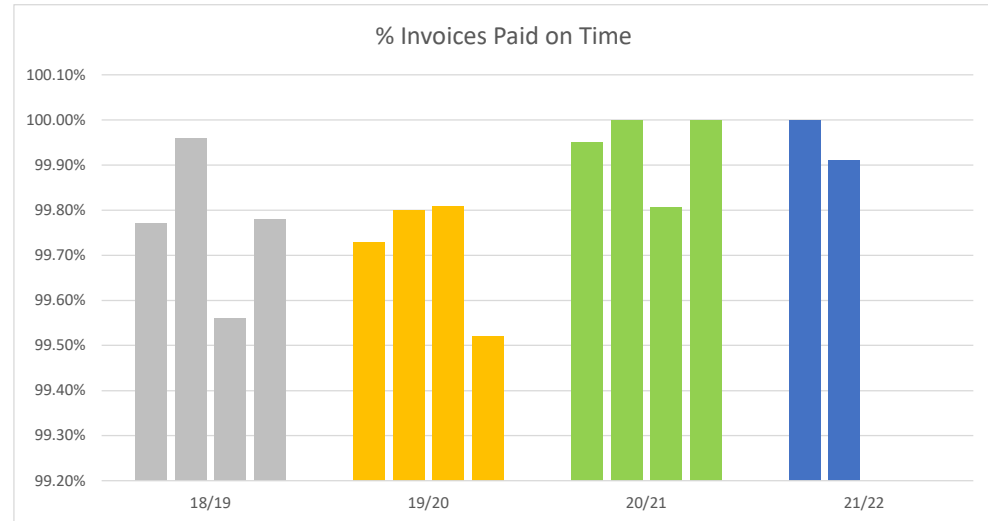
Percentage of self-service transactions and payments as a proportion of total transactions

Column1	16/17	17/18	18/19	19/20	20/21	21/22
Q1		96.90%	97.05%	97.05%	99.31%	99.10%
Q2		97.36%	98.17%	97.38%	99.36%	99.31%
Q3	88.80%	95.75%	96.36%	98.16%	98.77%	
Q4	94.52%	95.69%	95.99%	98.66%	98.28%	

NOTE:

Percentage of invoices paid on time: target is **99.80%** so the indicator is **performing**.

Percentage of self-service transactions and payments as a proportion of total transactions: target is **94%** so the indicator is **performing**.



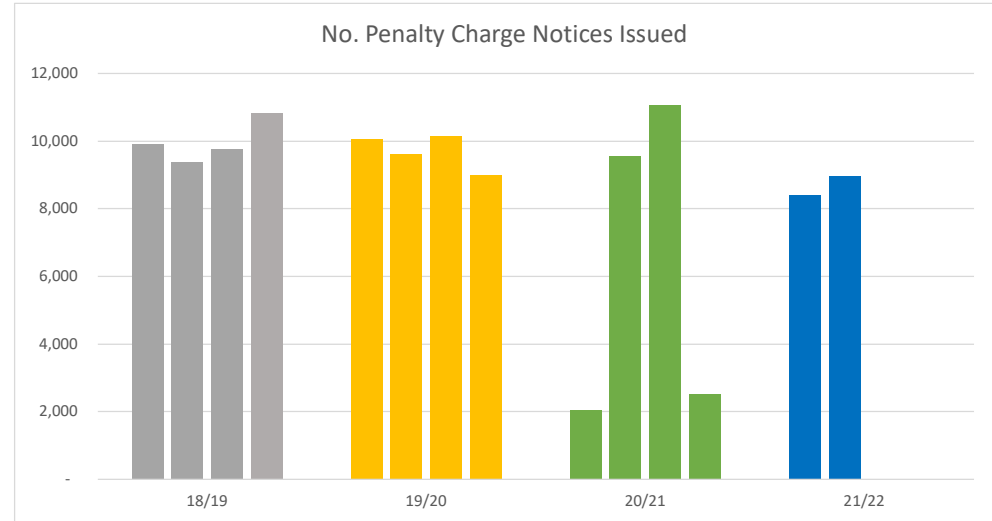
Parking

Number of penalty charge notices issued (PCNs)

Column1	16/17	17/18	18/19	19/20	20/21	21/22
Q1		8,966	9,923	10,056	2,059	8,396
Q2		9,423	9,381	9,607	9,558	8,955
Q3	10,827	10,773	9,750	10,154	11,061	
Q4	9,874	9,452	10,839	8,988	2,520	

NOTE:

This indicator does not have a target.



Planning

Processing of major planning applications with extensions of time

Column1	16/17	17/18	18/19	19/20	20/21	21/22
Q1		88.00%	93.00%	93%	92%	95%
Q2		88.00%	89.00%	93%	92.85%	100%
Q3		95.00%	100.00%	93%	100%	
Q4		96.00%	96.30%	100%	100%	

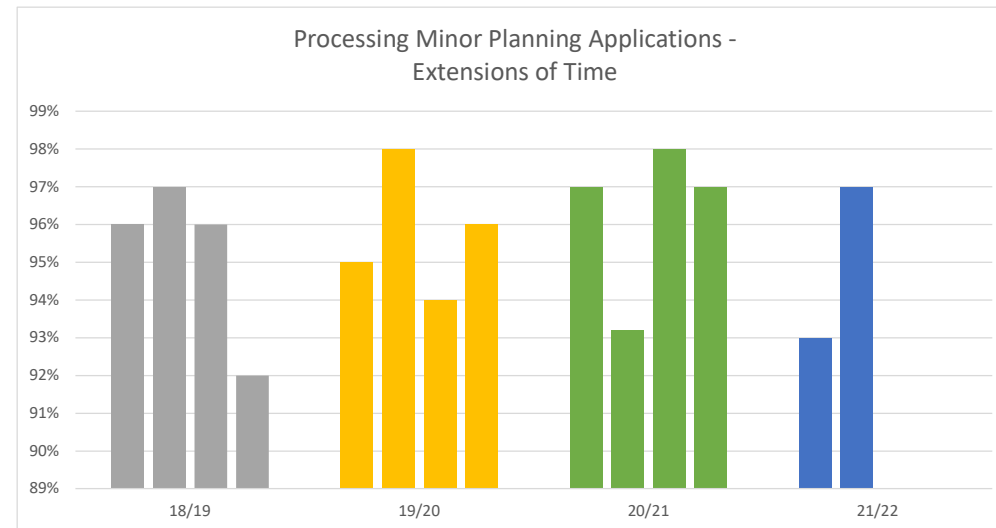
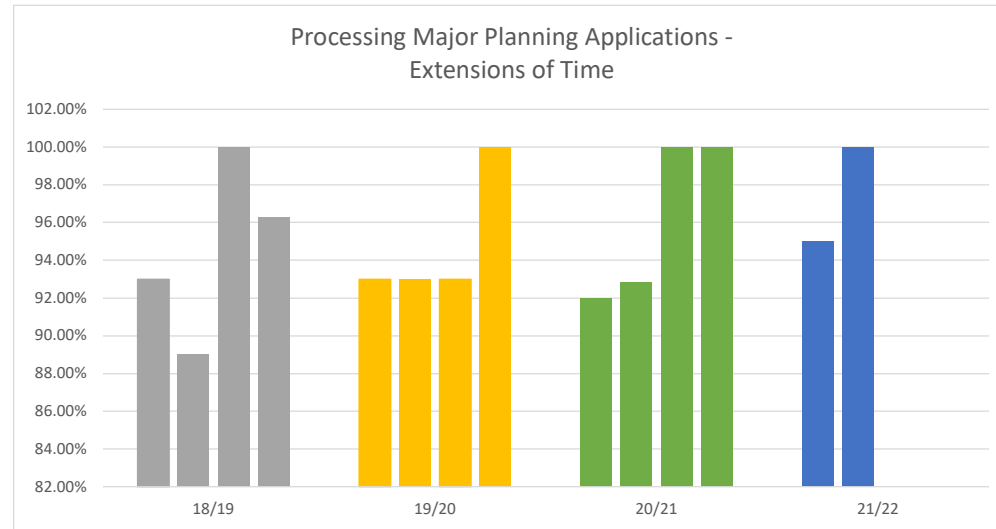
Processing of minor planning applications with extensions of time

Column1	16/17	17/18	18/19	19/20	20/21	21/22
Q1		97.00%	96%	95%	97%	93%
Q2		96.00%	97%	98%	93.20%	97%
Q3		97.00%	96%	94%	98%	
Q4		100.00%	92%	96%	97%	

NOTE:

Processing of major planning applications with extensions of time: target is **80%** so this indicator is **performing**.

Processing of minor planning applications with extensions of time: target is **85%** so this indicator is **performing**.



Planning

Processing of other planning applications with extensions of time

Column1	16/17	17/18	18/19	19/20	20/21	21/22
Q1		97.00%	99.00%	96%	99%	98%
Q2		98.00%	97.00%	96%	98.37%	98%
Q3		99.00%	99.00%	98%	99%	
Q4		98.00%	96.65%	97%	97%	

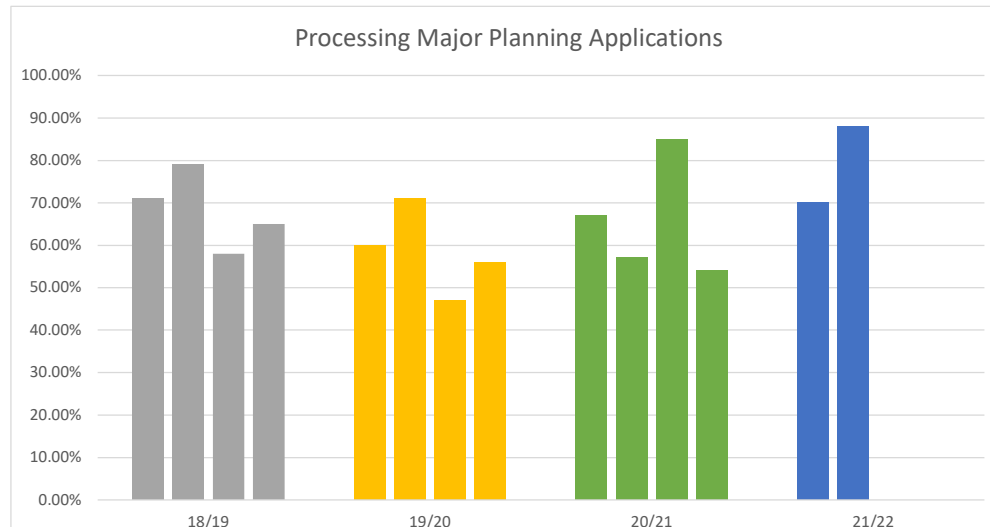
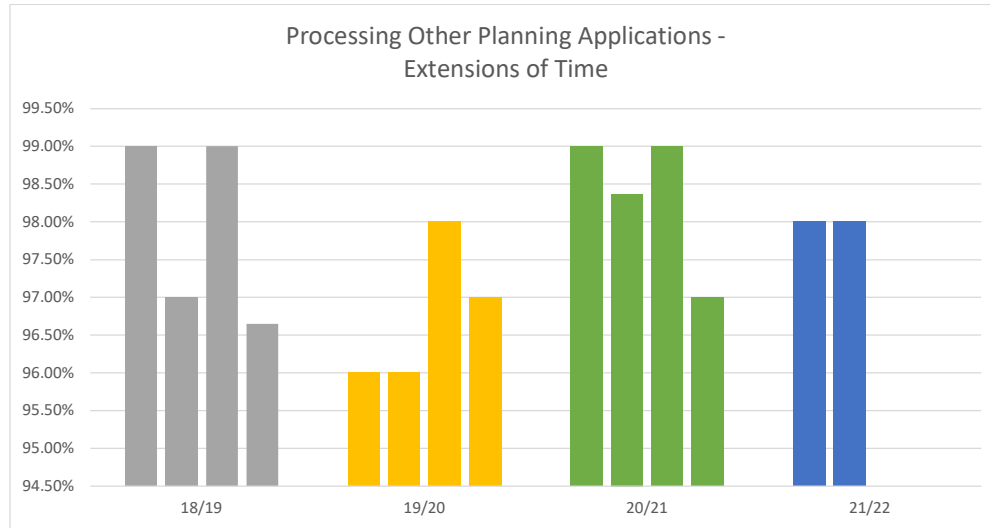
Processing of major planning applications within time

Column1	16/17	17/18	18/19	19/20	20/21	21/22
Q1		63.00%	71.00%	60%	67%	70%
Q2		17.00%	79.00%	71%	57.14%	88%
Q3		64.00%	58.00%	47%	85%	
Q4		65.00%	65.00%	56%	54%	

NOTE:

Processing of other planning applications with extensions of time: target is **90%** so the indicator is **performing**.

Processing of major planning applications within time: target is **65%** so the indicator is **performing**.



Planning

Processing of minor planning applications within time

Column1	16/17	17/18	18/19	19/20	20/21	21/22
Q1		91.00%	75.00%	45%	61%	75%
Q2		88.00%	78.00%	67%	73.78%	72%
Q3		93.00%	88.00%	75%	69%	
Q4		89.00%	64.00%	70%	63%	

Processing of other planning applications within time

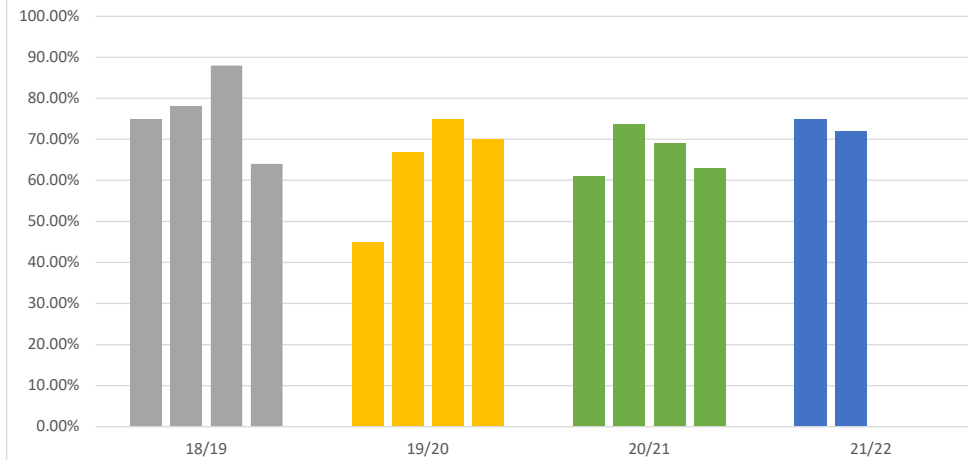
Column1	16/17	17/18	18/19	19/20	20/21	21/22
Q1		91.00%	90.00%	49%	74%	80%
Q2		88.00%	89.00%	76%	83.74%	79%
Q3		93.00%	90.00%	83%	78%	
Q4		89.00%	77.99%	79%	77%	

NOTE:

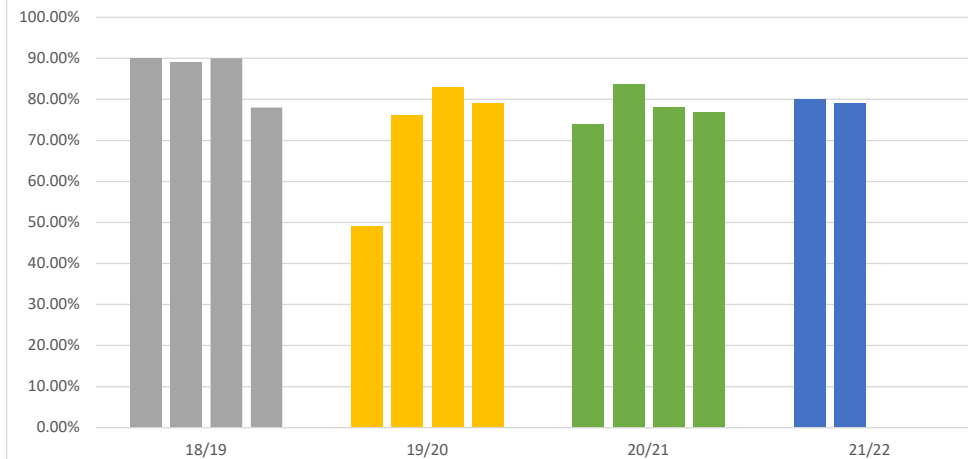
Processing of minor planning applications within time: target is **75%** so this indicator is **under performing**.

Processing of other planning applications within time: target is **88%** so this indicator is **under performing**.

Processing Minor Planning Applications



Processing Other Planning Applications



Planning

Performance on appeal – major applications

Column1	16/17	17/18	18/19	19/20	20/21	21/22
Q1		100.00%	66.00%	75%	100.00%	50.00%
Q2		100.00%	100.00%	75%	100%	50%
Q3		0.00%	100.00%	50%	50%	
Q4		100.00%	100.00%	50%	50%	

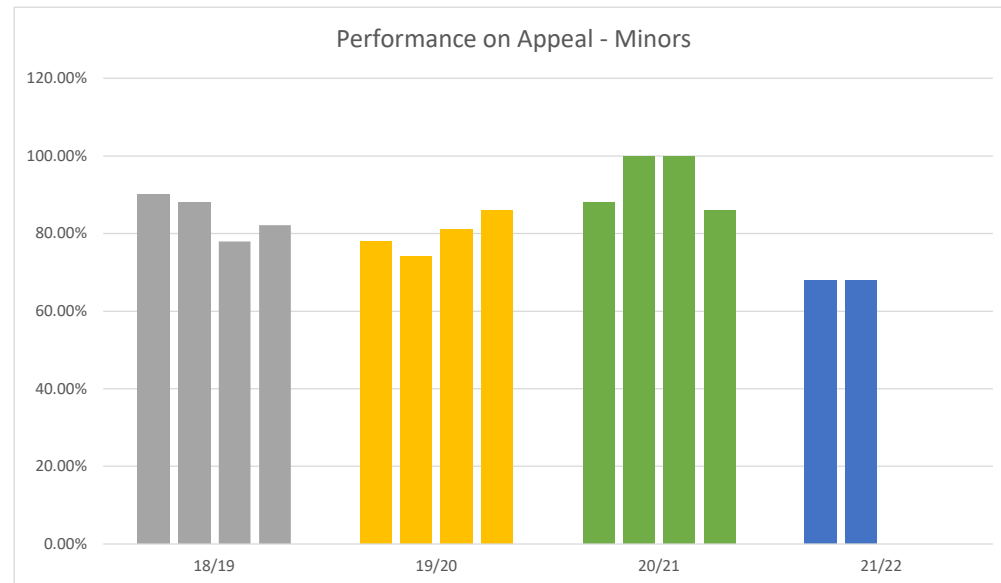
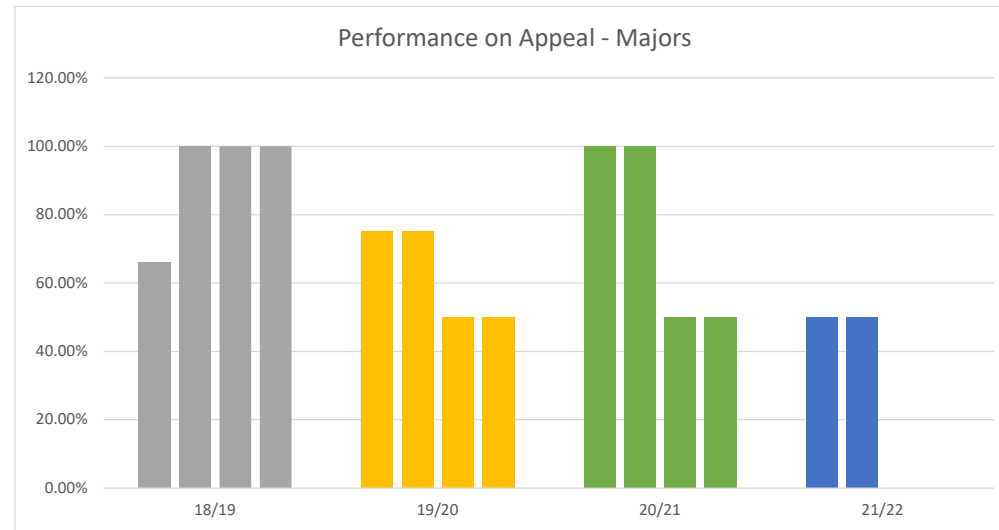
Performance on appeal – minor applications

Column1	16/17	17/18	18/19	19/20	20/21	21/22
Q1		67.00%	90.00%	78%	88%	68%
Q2		100.00%	88.00%	74%	100%	68%
Q3		67.00%	78.00%	81%	100%	
Q4		100.00%	82.14%	86%	86%	

NOTE:

Performance on appeal - major applications: target is 65% so the indicator is **under performing**.

Performance on appeal - minor applications: target is 65% so the indicator is **performing**.



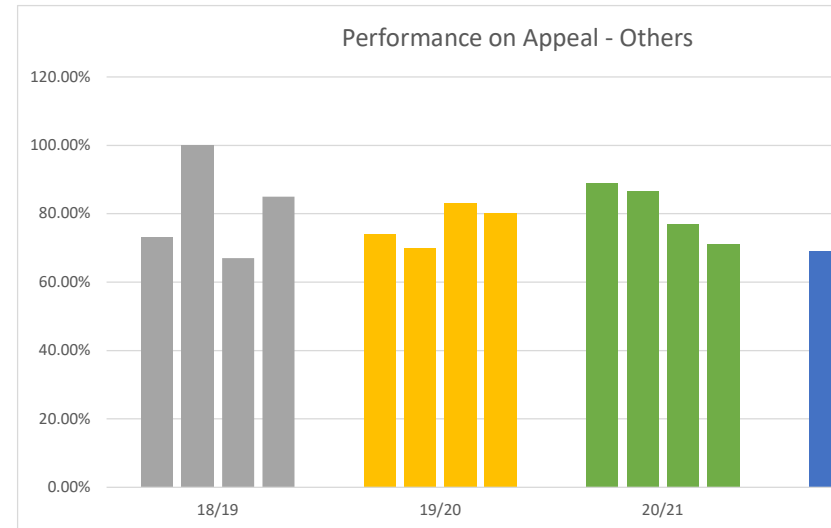
Planning

Performance on appeal – other applications

Column1	16/17	17/18	18/19	19/20	20/21	21/22
Q1		75.00%	73.00%	74%	89%	69%
Q2		58.00%	100.00%	70%	86.66%	71%
Q3		60.00%	67.00%	83%	77%	
Q4		67.00%	85.00%	80%	71%	

NOTE:

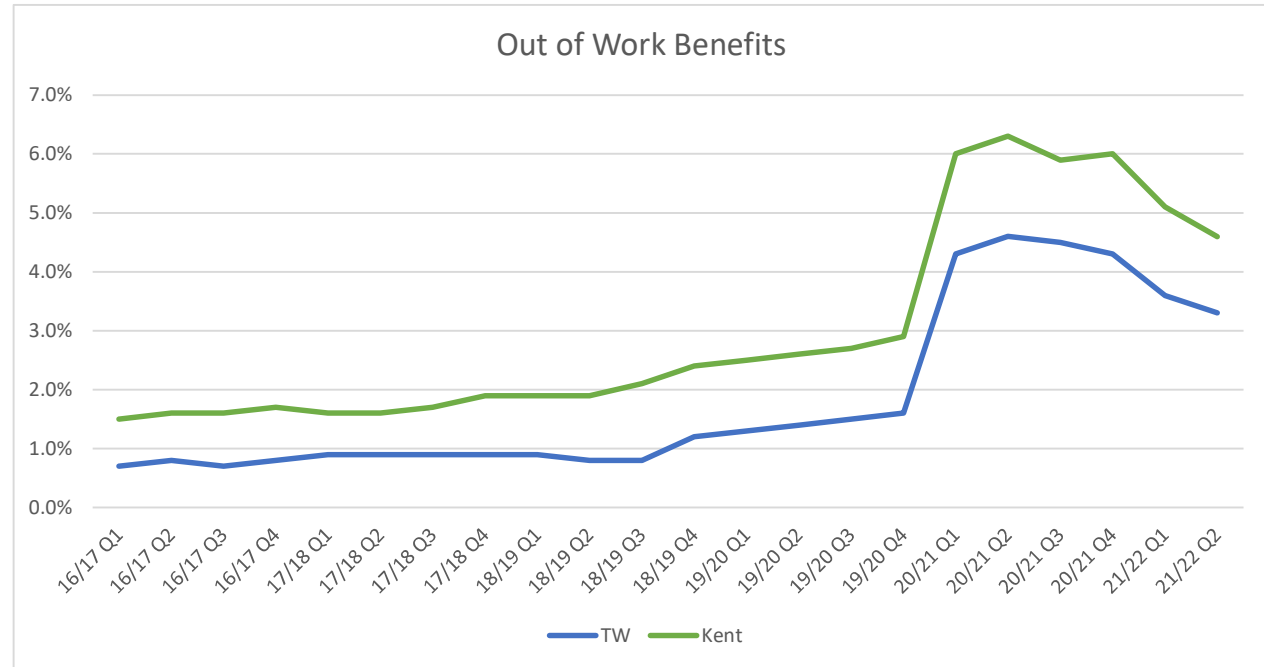
Performance on appeal - other applications: target is 65% so the indicator is performing.



Policy

Percentage of population claiming Universal Credit

Yr/Qtr	TW	Kent
16/17 Q1	0.7%	1.5%
16/17 Q2	0.8%	1.6%
16/17 Q3	0.7%	1.6%
16/17 Q4	0.8%	1.7%
17/18 Q1	0.9%	1.6%
17/18 Q2	0.9%	1.6%
17/18 Q3	0.9%	1.7%
17/18 Q4	0.9%	1.9%
18/19 Q1	0.9%	1.9%
18/19 Q2	0.8%	1.9%
18/19 Q3	0.8%	2.1%
18/19 Q4	1.2%	2.4%
19/20 Q1	1.3%	2.5%
19/20 Q2	1.4%	2.6%
19/20 Q3	1.5%	2.7%
19/20 Q4	1.6%	2.9%
20/21 Q1	4.3%	6.0%
20/21 Q2	4.6%	6.3%
20/21 Q3	4.5%	5.9%
20/21 Q4	4.3%	6.0%
21/22 Q1	3.6%	5.1%
21/22 Q2	3.3%	4.6%



NOTE:

This indicator does not have a target.

Revenues and Benefits

Time taken to process housing benefit/council tax benefit new claims and change events

Column1	16/17	17/18	18/19	19/20	20/21	21/22
Q1		9.20	14.52	7.26	4.79	6.37
Q2		13	15.58	5.4	5.63	5.12
Q3		14.8	16.86	5	5.85	
Q4		32	3.15	2.01	3.79	

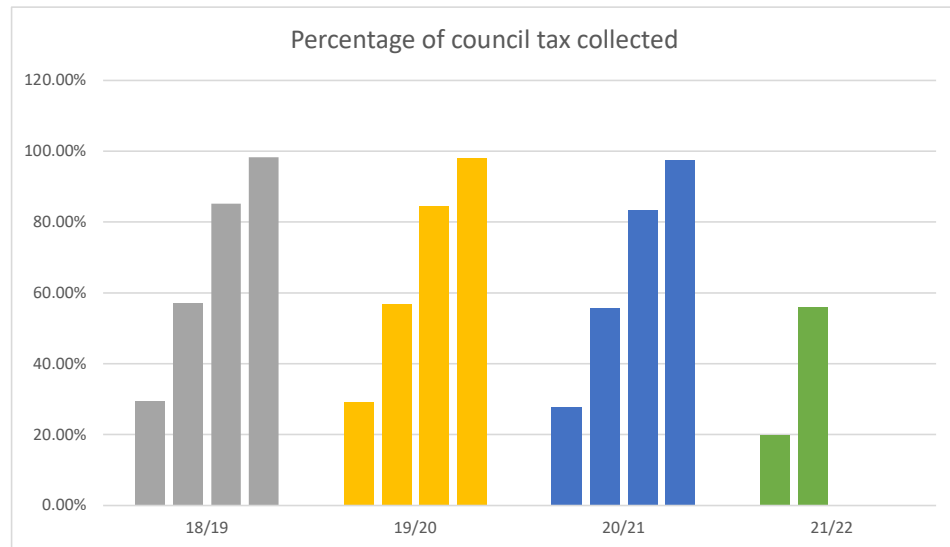
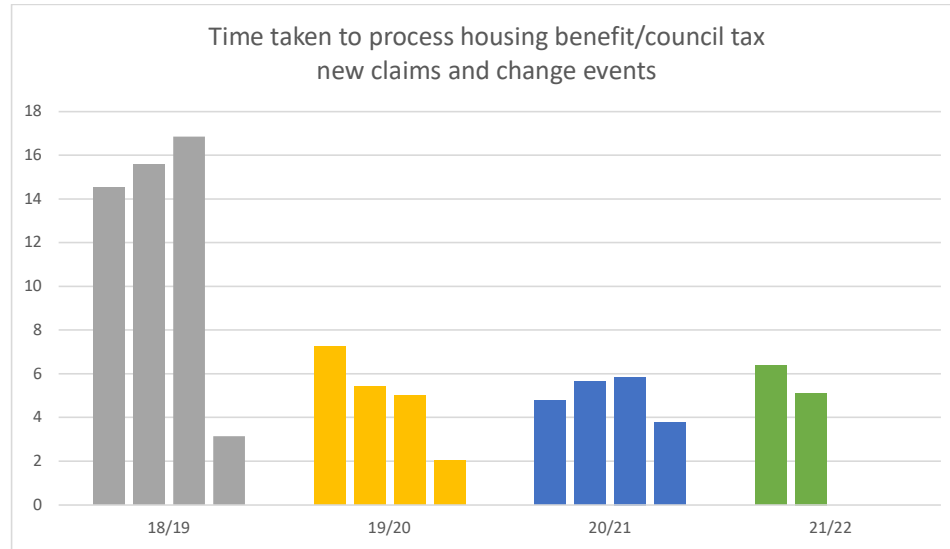
Percentage of council tax collected

Column1	16/17	17/18	18/19	19/20	20/21	21/22
Q1		29.63%	29.48%	29.30%	27.88%	19.75%
Q2		57.31%	57.15%	56.80%	55.80%	56.10%
Q3		76.20%	85.15%	84.62%	83.52%	
Q4		98.30%	98.30%	98.09%	97.50%	

NOTE:

Time taken to process housing benefit/council tax benefit new claims and change events: target is **10** so the indicator is **performing**.

Percentage of council tax collected: target is **55.80%** so the indicator is **performing**.



Revenues and Benefits

Percentage of national non-domestic rates collected

Column1	16/17	17/18	18/19	19/20	20/21	21/22
Q1		31.19%	22.25%	21.68%	21.52%	20.41%
Q2		56.88%	49.83%	48.75%	48.10%	49.35%
Q3		75.05%	76.63%	74.20%	74.12%	
Q4		98.50%	96.26%	94.99%	94.71%	

NOTE:

Percentage of national non-domestic rates collected: target is **56.50%** so the indicator is **under performing**.

