

Under Performing Indicator Recovery Plan

2021/22 Quarter Three

Indicator Name

Processing of planning applications: minor applications

Current Performance

Target: 88%

Performance: 55%

Historic Performance

Column1	16/17	17/18	18/19	19/20	20/21	21/22
Q1		91.00%	75.00%	45%	61%	75%
Q2		88.00%	78.00%	67%	73.78%	72%
Q3		93.00%	88.00%	75%	69%	55%
Q4		89.00%	64.00%	70%	63%	

Reasons for Current Under Performance

Q3 saw the clearance of a significant number of longstanding applications, which had a significant impact on performance. In addition, there were a lower number of new Minor applications received, which meant fewer 'in time' applications to compensate for the clearance.

Agreement with applicants for extensions of time remained high at 96%.

Actions to Improve Under Performance

(or reasons why this is not necessary)

None required at this time, it is likely that the return to homeworking will have an adverse impact but this may be offset by most of the older applications being cleared previously.