

# Under Performing Indicator Recovery Plan

## 2021/22 Quarter Three

### Indicator Name

Performance on Appeal: Minor applications

### Current Performance

Target: 65%

Performance: 63%

### Historic Performance

Performance on appeal – minor applications						
Column1	16/17	17/18	18/19	19/20	20/21	21/22
Q1		67.00%	90.00%	78%	88%	68%
Q2		100.00%	88.00%	74%	100%	68%
Q3		67.00%	78.00%	81%	100%	63%
Q4		100.00%	82.14%	86%	86%	

## **Reasons for Current Under Performance**

The rolling year performance for Minor appeals was 17 dismissed out of 27 appealed. This dipped slightly below the 65% target. There is not a particular pattern of those allowed and only 2 appeal decisions for minor applications were received in Q3, 1 was dismissed and 1 allowed.

## **Actions to Improve Under Performance**

(or reasons why this is not necessary)

None required although key features of the allowed appeals will continue to be monitored to ensure that no common themes occur, which would require a re-calibration of decisions.