

# Under Performing Indicator Recovery Plan

## 2021/22 Quarter Three

### Indicator Name

Performance on Appeal: Other applications

### Current Performance

Target: 65%

Performance: 58%

### Historic Performance

Performance on appeal – other applications						
Column1	16/17	17/18	18/19	19/20	20/21	21/22
Q1		75.00%	73.00%	74%	89%	69%
Q2		58.00%	100.00%	70%	86.66%	71%
Q3		60.00%	67.00%	83%	77%	58%
Q4		67.00%	85.00%	80%	71%	

## **Reasons for Current Under Performance**

The rolling year performance for Other appeals was 7 dismissed out of 12 appealed. This dipped below the 65% target. There is not a particular pattern of those allowed and only 2 appeal decisions for other applications were received in Q3, 1 was dismissed and 1 allowed.

## **Actions to Improve Under Performance**

(or reasons why this is not necessary)

None required although key features of the allowed appeals will continue to be monitored to ensure that no common themes occur, which would require a re-calibration of decisions.