

# Under Performing Indicator Recovery Plan

## 2021/22 Quarter Three

### Indicator Name

Percentage of national non-domestic rates collected.

### Current Performance

Target: 82.00%

Performance: 79.28%

### Historic Performance

Percentage of national non-domestic rates collected						
Column1	16/17	17/18	18/19	19/20	20/21	21/22
Q1		31.19%	22.25%	21.68%	21.52%	25.12%
Q2		56.88%	49.83%	48.75%	48.10%	49.35%
Q3		75.05%	76.63%	74.20%	74.12%	79.28%
Q4		98.50%	96.26%	94.99%	94.71%	

## Reasons for Current Under Performance

Reasons remain essentially unchanged from those reported at Q2 – namely the rebilling of ratepayers removing their 100% Expanded Retail Discount (reduced to 66%) and subsequent opt outs from the scheme of large ratepayers.

This all resulted in millions being added back to the Net Collectible Debit to collect through respread instalments over 2021/22.

The expectation all along has been that these anomalies will only resolve at year's end when ratepayers have completed their instalment schedules.

## Actions to Improve Under Performance

(or reasons why this is not necessary)

Don't believe this requires an update beyond what was said at Q2, principally because – it would appear – precisely what was predicted is now happening.

Collection rates are recovering as instalments from respread ERD are now being settled on payment profiles.

The deficit to target essentially halved from 5.22% to 2.72% in December alone, as evidence within the reported figures:

1	2021/22		below (-)	
⌘	14.32%	10.85%	3.47%	3.47%
⌘	21.80%	21.00%	0.80%	-0.94%
⌘	25.12%	30.00%	-4.88%	-5.87%
⌘	33.35%	39.00%	-5.65%	-6.48%
⌘	42.28%	48.00%	-5.72%	-6.25%
⌘	49.35%	56.50%	-7.15%	-6.59%
⌘	59.94%	65.00%	-5.06%	-5.82%
⌘	68.28%	73.50%	-5.22%	-5.47%
⌘	79.28%	82.00%	-2.72%	-3.58%