

# Under Performing Indicator Recovery Plan

## 2022/23 Quarter One

### Indicator Name

Processing of planning applications: Other applications

### Current Performance

Target: 88%

Performance: 85%

### Historic Performance

(Performance and Governance to insert)

## **Reasons for Current Under Performance**

Performance for Minors and Others in 8 weeks in Q1 continued to be impacted by delays in validation caused by staff shortages. The two recently appointed members of staff are now performing well, which is helping to reduce the time to validate applications, but the staffing levels remain below establishment levels and there is still an impact on the time taken.

In addition, two planning officers have recently left and their caseloads were nearly all other applications. The redistribution of their workload and increased numbers for other officers has impacted on the speed of determination.

The determination percentage was just 3% below the target and the applications that are determined after the 8 week date are typically determined in weeks 9 or 10 following the expiry of consultation periods or receipt of amended plans. This ensures that a backlog of applications is not building up and these timescales are typically agreed by the applicants as demonstrated by 99% of other applications determined with 8 week or Agreed Extension of Time.

## **Actions to Improve Under Performance**

(or reasons why this is not necessary)

There is currently an advert out to fill the vacancies in the Technical Team, which when officers are in post and trained will assist in reducing the validation time. Shortly there will be an advert to fill the Planning Officer vacancies.