

# Under Performing Indicator Recovery Plan

## 2022/23 Quarter Three

### Indicator Name

Processing of planning applications: Minor applications

### Current Performance

Target: 75%

Performance: 68%

### Historic Performance

Column1	19/20	20/21	21/22	22/23
Q1	45%	61%	75%	61%
Q2	67%	73.78%	72%	64%
Q3	75%	69%	55%	68%
Q4	70%	63%	61%	

## Reasons for Current Under Performance

Performance for Minors and Others in 8 weeks in Q3 continued to be impacted by delays in validation caused by staff shortages. Three new appointments have been made and they were in post by the end of November, which will reduce delays in validating moving forward.

The percentage in 8 weeks has increased to a higher level than those of the last 3 quarters (21/22 Q4 – 61%, 22/23 Q1 – 61% 22/23 Q2 – 64%). Those applications that are determined after the 8 week date are typically determined in weeks 9 or 10 following the expiry of consultations or receipt of amended plans. This ensures that a backlog of applications is not building up.

The longer timescales are typically agreed by the applicants as demonstrated by 97% of minor applications determined with 8 week or Agreed Extension of Time and are part of the department's proactive approach to engaging with applicants to find solutions to issues arising on applications as required by the National Planning Policy Framework (NPPF). These amendments often take longer than the statutory period to be submitted and in some instances reconsulted on.

## Actions to Improve Under Performance

(or reasons why this is not necessary)

Continue the training programme for new starters and continue the improvement in performance levels.