

Under Performing Indicator Recovery Plan

2022/23 Quarter Four

Indicator Name

Processing of planning applications: Minor applications

Current Performance

Target: 75%

Performance: 72%

Historic Performance

Column1	19/20	20/21	21/22	22/23
Q1	45%	61%	75%	61%
Q2	67%	73.78%	72%	64%
Q3	75%	69%	55%	68%
Q4	70%	63%	61%	75%

Reasons for Current Under Performance

Performance for Minors has been impacted by a staff shortage at Grade G Planning Officer and the departure of a Principal Planning Officer.

However, the percentage in 8 weeks has increased to a higher level than those of the last 3 quarters (22/23 Q1 – 61% 22/23 Q2 – 64% 22/23 Q3 – 68%) and was only 3% below target. Those applications that are determined after the 8 week date are typically determined in weeks 9 or 10 following the expiry of consultations or receipt of amended plans. This ensures that a backlog of applications is not building up.

The longer timescales are typically agreed by the applicants as demonstrated by 99% of minor applications determined with 8 week or Agreed Extension of Time and are part of the department's proactive approach to engaging with applicants to find solutions to issues arising on applications as required by the National Planning Policy Framework (NPPF). These amendments often take longer than the statutory period to be submitted and in some instances reconsulted on.

Actions to Improve Under Performance

(or reasons why this is not necessary)

Continue the improvement of performance and seek to become fully staffed.