

Under Performing Indicator Recovery Plan

2023/24 Quarter One

Indicator Name

Percentage of homelessness prevented for 6 months or more (threatened with homelessness)

Current Performance

Target: 65%

National Average 55%

Performance: 51.6%

Historic Performance

N/A – this is a new indicator.

Reasons for Current Under Performance

This was a result of a lot of staffing and management changes, adapting to our way of working, and also targeted work to reduce the number of active cases being open, closing those where contact had been lost.

Actions to Improve Under Performance

(or reasons why this is not necessary)

A continued focus on prevention and achieving positive outcomes is being embedded within the new staff. Senior staff will also be monitoring this and individual staff objectives of working to meet the target