

Under Performing Indicator Recovery Plan

2022/23 Quarter Three

Indicator Name

Percentage of council tax collected

Current Performance

Target: 83.52%

Performance: 83.14%

Historic Performance

	19/20	20/21	21/22	22/23
Q1	29.30%	27.88%	28.88%	28.95%
Q2	56.80%	55.80%	56.10%	58.29%
Q3	84.62%	83.52%	83.56%	83.14%
Q4	98.09%	97.50%	97.6%	

Reasons for Current Under Performance

Collection is harder due to the cost-of-living crisis.

Actions to Improve Under Performance

(or reasons why this is not necessary)

Collection for the end of quarter 3 was down by 0.38%. We are about to start further recovery action which should move the amount collected closer to the target. We are balancing helping residents on a low income and carrying out recovery action.