

Under Performing Indicator Recovery Plan

2022/23 Quarter Four

Indicator Name

Processing of planning applications: Other applications

Current Performance

Target: 88%

Performance: 77%

Historic Performance

Column1	19/20	20/21	21/22	22/23
Q1	49%	74%	80%	85%
Q2	76%	83.74%	79%	82%
Q3	83%	78%	86%	85%
Q4	79%	77%	78%	77%

Reasons for Current Under Performance

Performance for Others has been impacted by a staff shortage at Grade G Planning Officer.

The percentage in 8 weeks has dropped down and has been the result of seasonal variation where many amendments could not be achieved over the Christmas period and determination dates were extended to January. Those applications that are determined after the 8 week date are typically determined in weeks 9 or 10 following the expiry of consultations or receipt of amended plans. This ensures that a backlog of applications is not building up.

The longer timescales are typically agreed by the applicants as demonstrated by 98% of other applications determined with 8 week or Agreed Extension of Time and are part of the department's proactive approach to engaging with applicants to find solutions to issues arising on applications as required by the National Planning Policy Framework (NPPF). These amendments often take longer than the statutory period to be submitted and in some instances reconsulted on.

Actions to Improve Under Performance

(or reasons why this is not necessary)

Continue to ensure a backlog does not get created and seek to become fully staffed.